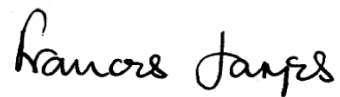


**“The school is often the first point of contact for parents. Parents should be fully involved in the school-based response for their child, understand the purpose of any intervention or programme of action, and be told about the Parent Partnership Service when SEN are identified” COP 2:10**

"We are convinced that we will only be able to achieve the highest possible standards for children and young people if we have an open and active partnership with parents and carers, schools and all the services that are involved in supporting children, young people and their families. Parent Partnership plays a vital role in this."



Assistant Chief Education Officer  
SEN & Inclusion (Derbyshire)



Head of SEN & Inclusion (Derby City)

**What should you do if you feel a parent / carer would benefit from the support of Parent Partnership?**

It is always preferable for a parent /carer to refer themselves. In some circumstances this may not be possible and if a parent is in agreement we will accept a referral from a school or setting.

**What should you do if you feel that your school may benefit from the support of Parent Partnership?**

Contact us at:

Parent Partnership  
The Community Centre  
School Board Lane  
Brampton  
CHESTERFIELD S40 1DD  
Tel: 01246 273154 / 5

Parent Partnership  
90 / 92 Marlborough Road  
DERBY DE24 8DS  
Tel: 01332 - 716930

Parent Partnership have a confidentiality policy effective unless we feel someone may be at risk of significant harm.



**Parent Partnership,  
Schools, Settings  
and the LEA  
working together  
with Parents and  
Carers**

The logo for Derbyshire County Council. It features a stylized purple 'D' inside a square. To the right of the 'D', the words "DERBYSHIRE" and "County Council" are written in purple. Below this, the tagline "Improving life for local people" is written in orange.

**DERBYSHIRE**  
County Council  
Improving life for local people



DERBY CITY COUNCIL  
Education Service

## **What is the Parent Partnership Service (PPS)?**

Parent Partnership is provided as part of the **statutory duty of the LEA** to give free, confidential, impartial help, advice and support for Parents and Carers of children and young people with Special Educational Needs.

## **Who are Parent Partnership?**

The PPS team has experience working in education and social services with parents / carers and children and young people (0 –19 years) covering a wide variety of learning needs and disabilities.

PPS receives regular training on the SEN Code of Practice, Disability Discrimination, Equal Opportunities, SEN Tribunals and Appeals, Admissions, Exclusions and Child Protection.

PPS works across Derby City and Derbyshire. Some of the terms in this leaflet may not apply to both authorities There is a Parent Partnership worker for your school or setting.

**Parent Partnership has a duty to:**  
**“work with schools, LEA officers and other agencies to help them develop positive relationships with parents.”**  
**SEN Code of Practice 2:31**

## **How can we work with schools?**

We can assist schools and the LEA in clarifying complex issues and processes for parents / carers.

At parents/carers request, we can support by attending Annual Reviews, IEP review meetings, pre-Exclusion and re-entry meetings and disciplinary meetings. We can help parties to express their views adequately and appropriately and to forge co-operative links.

By attending and being party to discussions, or acting as an intermediary we can help prevent misunderstandings developing into disagreements.

We can work with schools by providing training for all staff and governors on a variety of issues, including working with parents and SEN and DDA issues.

We can alleviate some pressure on school staff by helping parents / carers complete time-consuming forms or by writing letters, making phone calls etc.

We can help by supporting parents / carers with learning and literacy difficulties of their own.

Parent Partnership’s impartial role can support parents / carers in situations when it might be difficult for a school to do so, eg - SEN Tribunal.

## **How do we work with the LEA?**

**“Parent Partnership Services can help to prevent difficulties from developing into disagreements. LEAs may helpfully see their Parent Partnership Service as the main approach to preventing disagreements from arising.” COP 2:22**

PPS has regular, direct contact with Senior Officers of the LEA and has a strategic role in developing policy.

PPS is instrumental in providing the LEA with a means of obtaining parental views through consultation meetings and individual interviews.

PPS attend SEN panels to ensure a parents / carers perspective is maintained.

The PPS team works very closely with LIOs and Assessment Officers, Educational Psychologists, LEA caseworkers, Assistant Admin Officers, Connexions and Heads of Support Services.

We work with the LEA to ensure they provide accurate , appropriate and accessible information for parents / carers.